



Sun City Cascades Hotel

Overview

The Cascades Hotel is set in the heart of the African bushveld, in the Pilanesberg region of South Africa and is only a 'stones throw' from the Pilanesberg Game Reserve, one of the largest parks in southern Africa. There are 7740 square metres of water features within the Gardens of the Cascades, including 12 man made waterfalls and cataracts. These beautiful gardens at The Cascades Hotel offer unparalleled seclusion and escape from the hustle and bustle of the rest of Sun City.

Room Information

The Cascades has a total of 243 rooms: All rooms face the tropical splendour of The Cascades gardens and pools. All rooms include en-suite bathrooms, direct-dial telephone, air conditioning, colour TV/radio, safe, electric razor plug (100/220v), mini-bar, 24 hour room service and message service. The majority of luxury rooms and all suites have jet baths, and the Presidential Suite has a jacuzzi.

Policies

Cancellation Policy

Tour series Group

30-14 Days before arrival, equals 80% of rooms held – Full charge for more than 20% of rooms reduced.

13 to same day of arrival, equals 100% of room held-100% of rooms reduced.

All other groups (less than 299 room nights)

Location: Sun City Resort is set in the stark ruggedness of the North West Region of South Africa, and is surrounded by mountains and the untamed majesty of the African bushveld. It is a wedge-shot away from the Pilanesberg National Park, where elephants, rhinos, lions and antelope roam freely.
UTF-8

Rating: 5/5

Hotel Features

- Bar/Lounge
- Business Centre
- Child Friendly
- Elevator
- Fitness Centre
- Laundry Facilities
- Restaurant
- Room Service
- Shuttle Services
- Spa/Beauty Facilities
- Swimming Pool - HEATED
- 24-hour front desk & Concierge
- Wheelchair Accessible

Room Features

- Air Conditioning
- Cable/Satellite TV
- Complimentary Toiletries
- Hair Dryer

60-45 Days before arrival, equals 80% of rooms held-full charge for more than 20% of rooms reduced.

44-14 Days before arrival, equals 95% of rooms held-full charge for more than 5% of rooms reduced.

13 to same day of arrival-equals 100% of rooms held-100% of rooms reduced.

All other groups (more than 299 room nights)

179- 91 Days before arrival, equals 50% of rooms held-full charge for more than 50% of rooms reduced.

90-45 Days before arrival, equals 80% of rooms held-full charge for more than 20% of rooms reduced.

44-14 days before arrival, equals 95% of rooms held- full charge for more than 5% of rooms reduced.

13 to same day of arrival, equals 100% of rooms held-100% of rooms reduced.

FIT cancellations:

FIT cancellation reservations made on or within 7 days of the agreed arrival date (excluding the arrival date) will be charged one nights accommodation, at the reserved room rate, unless the reservation concerned was made on or within the same 7 day period.

Cancellations made more than 7 days prior to the arrival date will not attract a penalty charge.

All no shows will be charged one nights accommodation at the reserved room rate.

- In-room Safe
- Mini Bar
- Private Bathroom
- Turndown Service