



## The Table Bay Hotel

### Overview

To experience a fine dining evening the guests can choose between two different restaurants, the award-winning Atlantic Restaurant and the Conservatory Restaurant. The guests can meet for a light meal or a drink in the nautical Union Bar, the only smoking area in the hotel, or the maritime Lounge. At the pool deck they can enjoy full sun all day. The Health Spa concentrates on personalised programmes for clients, whether hotel guests or local residents. Day spa packages are offered as well as poolside treatments such as different types of massages. The Health Spa offers 5 treatment and 2 specialised rooms. Treatments are available from 08h00 till 21h00 every day. The boutique gym is open from 06h00 till 21h00 every day. The Business Centre offers extensive professional facilities, full secretarial services, travel agency and car rental facility. Three private offices are fully equipped with all necessary modern features including e-mail and internet access. The business centre is open from 09h00 till 21h00 every day. Located in the Business Centre is a travel desk. The qualified staff will assist with flight confirmations, day trips and excursions. Bureau De Change is also available from the Business Centre. The Table Bay Hotel has become the first hotel in Africa to install a high-tech office facility in its rooms. The "biz-comm." centre allows users to phone, fax, e-mail, copy and print. The hotel provides an in house movie channel in Portuguese, French, German and English. A charge will automatically be posted to the guest's account. 24 Hour In Room Dining is available throughout the day. Each guest room is equipped with a marble topped butler station and electronically controlled Honour Bar (mini bar), both are replenished daily.

### Room Information

The Table Bay Hotel has a total of 329 rooms. All rooms have spectacular views of the Table Mountain and the harbour or the Atlantic Ocean and Robben Island. The rooms are equipped luxuriously. Bathrooms have separate showers and baths. Hairdryer, make up mirrors and a full range of cosmetics are provided. Telephones with voice-mail and wake-up-call facility can be found in the bathrooms, at bedsides and on each writing desk.

### Policies

**Location:** Attached to the V&A Waterfront shopping centre. UTF-8

**Rating:** 5/5

#### Hotel Features

- Bar/Lounge
- Business Centre
- Child Friendly
- Currency Exchange
- Elevator
- Fitness Centre
- Interleading Rooms
- Laundry Facilities
- Medical Assistance Available
- Multilingual Staff
- Restaurant
- Room Service
- Shuttle Services
- Spa/Beauty Facilities
- Swimming Pool
- Swimming Pool - HEATED
- 24-hour front desk & Concierge
- Valet Parking
- Wedding Services
- Wheelchair Accessible
- Wireless Internet Access

#### Room Features

- Air Conditioning
- Cable/Satellite TV
- Complimentary Toiletries

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## **Cancellation Policy**

### **Tour series Group:**

30-14 Days before arrival, equals 80% of rooms held – Full charge for more than 20% of rooms reduced.

13 to same day of arrival, equals 100% of room held-100% of rooms reduced.

All other groups (less than 299 room nights)-60-45 Days before arrival, equals 80% of rooms held-full charge for more than 20% of rooms reduced.

44-14 Days before arrival, equals 95% of rooms held-full charge for more than 5% of rooms reduced.

13 to same day of arrival-equals 100% of rooms held-100% of rooms reduced.

All other groups (more than 299 room nights)- 179- 91 Days before arrival, equals 50% of rooms held-full charge for more than 50% of rooms reduced.

90-45 Days before arrival, equals 80% of rooms held-full charge for more than 20% of rooms reduced.

44-14 days before arrival, equals 95% of rooms held- full charge for more than 5% of rooms reduced.

13 to same day of arrival, equals 100% of rooms held-100% of rooms reduced.

### **FIT cancellations:**

FIT cancellation reservations made on or within 7 days of the agreed arrival date (excluding the arrival date) will be charged one nights accommodation, at the reserved room rate, unless the reservation concerned was made on or within the same 7 day period. Cancellations made more than 7 days prior to the arrival date will not attract a penalty charge. Payment for FIT reservations over the peak period 19 December 2008 to 8 January 2009 is non-refundable in the case of cancellations. All no shows will be charged one nights accommodation at the reserved room rate. A cancellation number, confirming receipt of the cancellation advice, and which should be quoted in the event of any query regarding the cancellation, will be sent to the Company by the SI reservations department. Written requests for refunds must be addressed to the Advance Deposit Payments Manager.

- Hair Dryer
- Housekeeping
- Internet Access
- International Plug Points/Adaptors
- In-room Safe
- Iron/Ironing Board (request)
- Mini Bar
- Private Bathroom
- Robes & Slippers
- Smoking Rooms
- Turndown Service
- Wake-up Calls