



## Portswood Hotel

### Overview

Once Cape Town's biggest prison, this national monument building has been well converted into one of Cape Town's best hotel's. The hotel has a small attractive tropical garden with a swimming pool which has a stylish water feature at one end. There is a cocktail bar which offers guests drinks both inside the hotel and at the poolside terrace. A gym, steam room and sauna is available to guests, as is on-site parking. With it's Nautical theme the lobby is a bright area with large glass doors leading through to a pleasant reception with polished wooden floors and a seating area for guests. High ceilings give the lobby a nice sense of space, the reception has an elevated walkway similar to a ship's deck overlooking the central water and floral feature.

### Room Information

The rooms are relatively small but are all of a very high standard. All are carpeted, have traditional dark wood furniture, a table and chairs for guests and low lighting giving the rooms a calm and cosy feel.

### Policies

#### Cancellation Policy

#### TOUR CANCELLATIONS/AMENDMENTS

Cancellations/Amendments are subject to the following conditions:

More than 60 days prior to the tour's arrival at the hotel, the agent has the right to cancel or amend the tour, or commit themselves to the number of rooms required.

45 to 60 days prior to the tour's arrival at the hotel, the agent has the right to cancel 10% of the rooms they are holding on that date, without any cancellation fee payable. If, however, more than 10% of rooms originally booked are cancelled, the hotel reserves the right to levy a charge equivalent to the full accommodation portion (Including meals and VAT) for the full period of stay.

**Location:** Located on the trendy V&A Waterfront. UTF-8

**Rating:** 4/5

#### Hotel Features

- Bar/Lounge
- Business Centre
- Fitness Centre
- Laundry Facilities
- Restaurant
- Room Service
- Shuttle Services
- Swimming Pool
- 24-hour front desk & Concierge

#### Room Features

- Air Conditioning
- Cable/Satellite TV
- Complimentary Toiletries
- Hair Dryer
- Housekeeping
- Internet Access
- In-room Safe
- Mini Bar
- Private Bathroom

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Less than 45 days a full cancellation fee (accommodation, meals and VAT) will be charged; this will be reduced if the hotel sells cancelled rooms.

The hotel shall also have the right in circumstances where the hotel is in the position to accept another confirmed reservation, to request the operator to confirm the reservation made, in which event the operator shall within 48 hours of receipt of advice from the hotel either

Confirm the reservation, in which case the operator shall furnish the hotel with a deposit of not less than 50% of the total value of the reservation, such deposit to be received by the hotel not later than 7 days after reconfirmation of the reservation, or

Cancel the reservation.

### **FIT CANCELLATION POLICY**

Rooms will be kept until 18h00 on day of arrival unless otherwise assured or guaranteed.

Credit card numbers will be required in order to secure your booking.

Check-in is from 14:00 and checkout is by 10h00.

Cancellation Policy per Booking:

Cancellations – for two or less rooms – within 48 hours prior to arrival will be subject to a full cancellation fee of the value of the accommodation booked.

Cancellations – for three to nine rooms – within seven days prior to arrival will be subject to a full cancellation fee of the value of the accommodation booked.

Cancellations –ten rooms or more – tour cancellation policy will apply.

Guaranteed reservations will be held for first night only, after which the accommodation will be released.